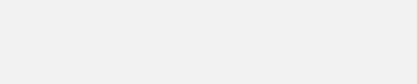


➤New MemberRegistration
➤How to Purchase Tickets
➤On-the-Day Entry Procedure
➤How to Display Your QR Ticket
➤How to Distribute Tickets
➤System Requirements・Security

New Member Registration

STEP1

From the TOP page, select “Register as a Member.”



STEP2

Choose either JRA Card Member or General Member. If you would like to purchase tickets immediately, please register as a General Member.

A. Register as a JRA Card Member
Select the “Membership Information” button.

B. Register as a General Member
Enter your email address and tap the “Send Verification Code” button.



※Please make sure that you can receive emails from: members-info@jra-tickets.jp

STEP3

A verification code will be sent to the email address you entered.



STEP4

Enter the verification code from the email.

Input the 6-digit code. Tap “Next.”



STEP5

Enter your personal information.

After filling in your details, tap “Confirm Information.”



Tap the camera icon to open the camera. You can use this function to automatically scan and enter your credit card information.

※Some smartphones may not support this function. In that case, please enter the information manually.

About 3D Secure 2.0

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This ensures that only the actual cardholder can complete the payment, helping to prevent fraudulent use.

※This service is being gradually supported by certain card issuers.

List of supported credit card issuers for 3D Secure 2.0



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 - If you have security software installed or have set your security level to “high.”
 - You are using a computer that does not support Japanese fonts (text may appear garbled).
 - Cookies are disabled.
 - Since 3D Secure 2.0 authentication is handled on an external site, errors (wrong password, poor connection, etc.) may cause your purchase to fail. Please check your Purchase History to confirm.

STEP6

Confirm the information you entered.

Tap “Confirm with the Above Details.”



STEP7

Registration Complete!

You can now log in using your membership number or email address and password.

Enjoy online reservations for reserved seats and admission tickets!



 > New Member Registration
 > How to Purchase Tickets
 > On-the-Day Entry Procedure
 > How to Display Your QR Ticket
 > How to Distribute Tickets
 > System Requirements・Security

How to Purchase Tickets

 Apply for the Ticket Lottery 	 Purchase Your Winning Tickets 	 First-Come, First-Served Ticket Purchase
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STEP1

Select your desired racecourse and event date from the TOP page.

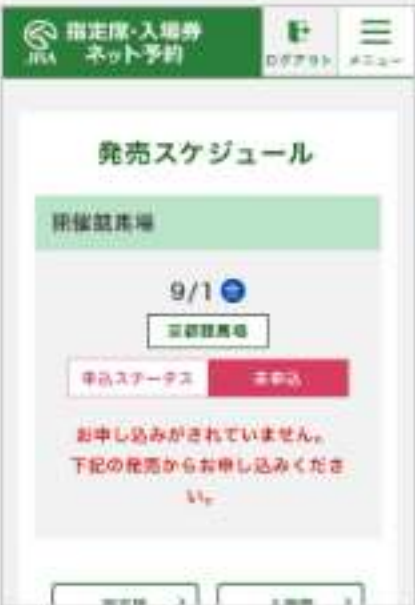
Only racecourses and dates within the application period will be displayed.
 You can filter by racecourse only if you wish.
 After selecting the racecourse and event date, tap “Search.”



STEP2

Check the ticket release schedule.

From the search results, tap “Apply” for your preferred event.
 Review the ticket release schedule and tap on the ticket(s) you are eligible to apply for.



STEP3

Select seat type and number of tickets.

Use the dropdown menu to choose your seat type and quantity, then tap “Proceed to Apply.”

※You can view the seat map by tapping the “Check Seat Position” button.

※For admission tickets, select up to three preferred entry times.



STEP4

Enter companion information (Only if applying for 2 or more reserved seats)

To prevent resale, applicants purchasing 2 or more reserved seats must provide the information of all companions.
 Fill in the required fields and tap “Next.”

※For admission tickets, companion information is not required.



STEP5

Confirm your application → Complete!

Review the racecourse, event date, seat type, amount, and companion information. Tap “Confirm Application” to complete your application.



>New
 MemberRegistration

>How toPurchase
 Tickets

>On-the-DayEntry
 Procedure

>How to Display Your
 QR Ticket

>How to Distribute
 Tickets

>System
 Requirements・Security

How to Purchase Tickets

Apply for the
 Ticket
 Lottery

Purchase
 Your Winning
 Tickets

First-Come,
 First-Served
 Ticket
 Purchase

STEP1

Check your lottery results

From the TOP page, go to Lottery History to view your lottery application list.
 If you won reserved seats, it will display “Won (Not Purchased)”. If you won admission tickets, it will display “Won (Purchased)”.
 If you did not win, it will display “Not Won”.

※Winning the lottery does not complete the purchase for reserved seats.
 ※For admission tickets, the purchase (payment) is automatically completed at the time of winning.



STEP2

Purchase your tickets

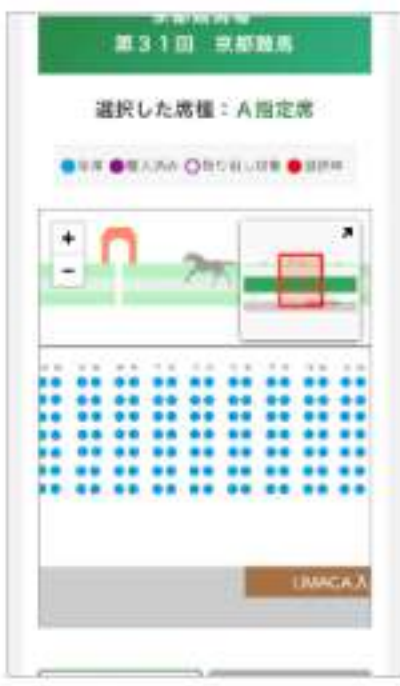
From Lottery History > Details, proceed with the purchase.
 You can choose either “Select from Seat Map” or “Automatic Seat Selection.”

※For admission tickets, there are no seats, so this step is skipped.



Select from Seat Map

- Browse the racecourse seat map and select individual seats to purchase.
- Tap on your desired seat. Selected seats will be highlighted in red.



Automatic Seat Selection

- Seats can be automatically assigned for purchase.
- You can choose a general zone: Front, Middle, or Back.

※Seats are automatically allocated starting from available seats near the finish line within your chosen zone.



STEP3

Enter payment information

- Payments can only be made by credit card.
- You may use your registered credit card (JRA Card for JRA Card Members) or another card.
- Please enter the security code.

Available credit cards:



※International debit or prepaid cards may also be used, but some cards may be declined due to insufficient balance or issuer restrictions.



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STEP4

Confirm your application → Complete!

Review the racecourse, event date, seat type, price, and companion information, and agree to the Important Notes and Privacy Policy.
 Tap “Confirm” to complete your purchase.

※Within the designated period, you can cancel, change the number of seats, or change seat locations after purchase.



- New
MemberRegistration
- How toPurchase
Tickets
- On-the-DayEntry
Procedure
- How to Display Your
QR Ticket
- How to Distribute
Tickets
- System
Requirements・Security

How to Purchase Tickets

Apply for the
Ticket
Lottery

Purchase
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Tickets

First-Come,
First-Served
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Purchase

STEP1

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STEP3

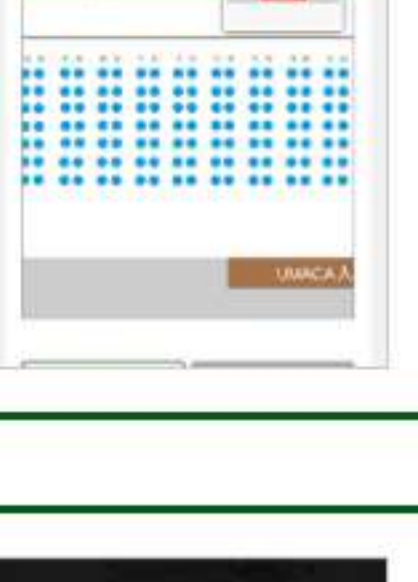
Select seat type and number of tickets.

Choose your preferred seat type.
You can choose either “Select from Seat Map” or “Automatic Seat Selection.”



Select from Seat Map

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Fill in the required fields and tap “Next.”

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STEP5

Enter payment information

- Payments can only be made by credit card.

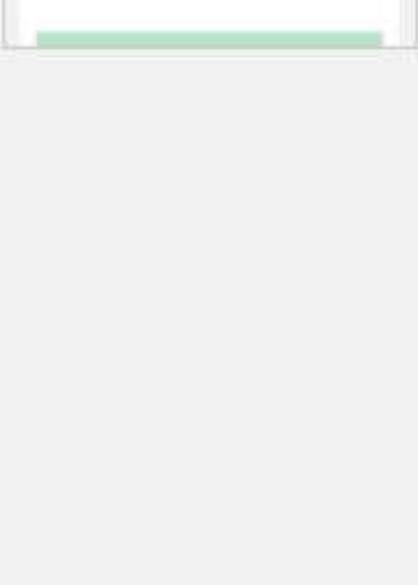
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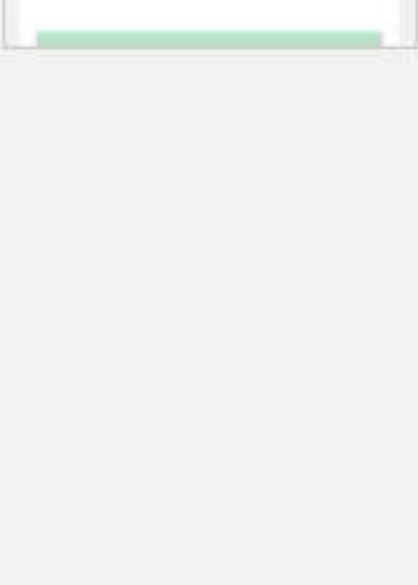
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STEP6

Confirm your purchase → Complete!

Review the racecourse, event date, seat type, price, and companion information, and agree to the Important Notes and Privacy Policy.
Tap “Confirm” to complete your purchase.

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➤ New
MemberRegistration

➤ How to Purchase
Tickets

➤ On-the-Day Entry
Procedure

➤ How to Display Your
QR Ticket

➤ How to Distribute
Tickets

➤ System
Requirements • Security

On-the-Day Entry Procedure

For Admission Ticket Holders → STEP 1–3
For Reserved Seat Ticket Holders → STEP 1–4

STEP 1

Display your QR ticket

[For the ticket purchaser]

Please display the QR ticket for the event you purchased from your purchase history.

[For companions]

Please display the QR ticket using the URL distributed by the purchaser via email, LINE, or SMS.



See here for details on
how to display QR tickets

See here for details on
distributing tickets

STEP 2

Scan at the gate terminal

Hold your displayed QR ticket over the entry gate terminal at the racecourse.



※For admission tickets, you cannot enter before the official entry start time.

※For reserved seats, entry is allowed from the gate opening time.

STEP 3

Entry complete! (Entry Gate)

When you hear the “ding ♪” sound, authentication is complete and entry is allowed!



※The same QR ticket can only be used once.

※Authentication is also required for temporary exit and re-entry.

STEP 4

Entry complete! (Reserved Seat Gate)

Reserved seat area also have gate terminals at the entry points.

Please scan your QR ticket when entering the reserved seat area.



※Authentication is required even when temporarily exiting the reserved seat area.

※Admission tickets cannot be used to enter the reserved seat area.

Important Notes:

- QR tickets will be available from 0:00 on the day of the event. They cannot be displayed before this time.
- QR tickets can also be displayed on tablet devices other than smartphones.
- If the purchaser does not have a smartphone or tablet, please consult racecourse staff.
- If you cannot distribute tickets to companions, please come together with the purchaser without distributing.
- Depending on the event, identification may be checked at entry.
- QR tickets for different racecourses or event dates cannot be used for entry.
- If your reserved seat ticket corresponds to a different entry area, entry will not be permitted.
Please enter through the correct gate for your reserved seat.

➤ New
MemberRegistration

➤ How to Purchase
Tickets

➤ On-the-Day Entry
Procedure

➤ How to Display Your
QR Ticket

➤ How to Distribute
Tickets

➤ System
Requirements • Security

How to Display Your QR Ticket

【STEP 1】

Tap "Show QR" on the top page.



【STEP 2】

Tap "Show/Share QR" for the event you are attending.



【STEP 3】

Tap "Show/Share QR Code" on the displayed ticket.



【STEP 4】

If the QR screen showing the racecourse, event date, and seat type is displayed, you're all set!



① About QR Display Timing

Your QR will become available starting from 0:00 (midnight) on the day of the event.

If you purchased two or more tickets and have not yet shared them:

PC users: Click the left/right buttons to switch between QR tickets.

Smartphone users: Swipe left or right to view each QR ticket one by one.

> New
MemberRegistration

> How to Purchase
Tickets

> On-the-Day Entry
Procedure

> How to Display Your
QR Ticket

> How to Distribute
Tickets

> System
Requirements • Security

How to Distribute Tickets

【STEP 1】

Tap the “Distribute” button on the QR ticket.



【STEP 2】

Select the companion you want to distribute the ticket to from the list of registered companions.



(PC) Distribution is possible via email.
(Smartphone) Distribution is possible via email,
LINE, or SMS.

※On both PC and smartphone, you can also choose to copy the URL.

【STEP 3】

Choose your preferred method and send the distribution URL to your companion.



① How to Cancel a Distribution

If you wish to change the companion to whom the ticket is distributed, or if you need to cancel, adjust the number of seats, change seat locations, or if the distribution does not work properly, you can cancel the distribution even after it has been completed by following these steps:

1. Tap “Distributed” on the QR ticket.
2. Tap “Cancel.”

Once you cancel a distribution, any previously issued distribution URL will become invalid.



➤ New
MemberRegistration

➤ How to Purchase
Tickets

➤ On-the-Day Entry
Procedure

➤ How to Display Your
QR Ticket

➤ How to Distribute
Tickets

➤ System
Requirements • Security

System Requirements & Security

To ensure the best experience when using this site, we recommend the following environment.
Using environments other than those recommended may result in display issues or malfunction.

※Please note: Even in the recommended environment, depending on your browser's security settings or the status of your security software, you may not be able to use this site's services.

※Do not use your browser's Back button on this site.

System Requirements

Screen Resolution

1024×768 pixels (XGA) or higher (site uses a width of 970 pixels)

Supported OS



PC

- Windows 10
- Mac OS X (10.15 or later)



Smartphone

- iOS/iPadOS 15.x or later
- Android 11.x or later

Supported Browsers



PC

For Windows:

- Microsoft Edge 99 or later
- Firefox 97 or later
- Google Chrome 99 or later

For Mac OS:

- Safari 15.3 or later



Smartphone

For iOS/iPadOS:

- Standard browser (Safari)

For Android:

- Standard browser (Chrome)

JavaScript

Must be enabled

Cookies

Must be enabled

Security Settings

TLS 1.2 must be enabled

Signature Algorithm

SHA-2 compatible

※Using environments other than those listed above may cause display or functionality issues.

※Downloading or installing these programs must be done at your own risk.

※Operation is not guaranteed on non-PC devices such as PLAYSTATION, Wii, PSP, Nintendo DS, PDAs, or mobile phones with full browsers.

※In network environments with LAN or firewall settings, display or operation issues may occur. Please contact your network administrator or provider if using this site under such conditions.

Security

This site uses HTTPS communication when handling personal information such as credit card details entered by customers, encrypting the data during transmission.

Even if data were intercepted by a third party, there is no risk of your personal information being stolen.

Credit Card Authentication

When registering a credit card for payment, you will be asked to enter the security code in addition to the card number and expiration date. This helps verify cardholder authenticity and prevents unauthorized use (impersonation) by third parties.

Please be sure to enter the security code when registering a credit card for payment on this site.